NEWSLETTER SECTION – JANUARY 2017

ANNUAL FLU CLINIC

As a result of aggressive behaviour from patients on the day of our annual flu clinic and subsequent negative feedback including representations from Falkland Community Council and Auchtermuchty & Strathmiglo Community Council regarding the annual additional Saturday flu clinic the Partners wish it to be recognised that the annual flu campaign is the responsibility of Fife Health Board. The Doctors and Staff at Auchtermuchty Health Centre provide this service on their behalf.

As a consequence of patient behaviour on the day, and written negative feedback, the Partners are giving serious consideration to withdrawing the additional Saturday flu clinic.

In this situation two options are available.

1) Hand back the flu immunisation process to NHS Fife and allow NHS Fife to provide that service at a time and place of their choosing.

2) Cancel 700 Doctor/Nurse appointments in November and December and use them instead for flu immunisations only.

As always the Partners are aware that the feedback to the Practice might of course be from the vocal minority. Therefore in assisting them to come to a decision about YOUR flu immunisation we would welcome, in writing only please, your thoughts on the matter.

Written feedback can be provided in the box at the Reception Desk.